



FACTSHEET  
April 2019 – October 2019



# RIXOS HOTELS QUALITY POLICY



## RIXOS HOTELS QUALITY POLICY

With guests at the heart of everything we do, planning and delivering high-quality services, offering products compatible with food safety principles, creating a safe working area and creating loyal guests are primary objectives of Rixos Hotels.

Rixos Hotels is committed to;

- Take environmental factors into account in every operational aspect, take preventive action for sustainability, increase public consciousness and protect biological diversity;
- Operate according to set objectives while improving continuously, provide regular trainings for employees, act in accordance with national laws and international standards and being beneficial to our society.

As the Chairman, I fully support this quality policy that will enable Rixos Hotels to become the leader in the global tourism business and I cordially invite all employees to understand, share, and implement this policy.

A handwritten signature in black ink, appearing to read "Fethah Tamince".

**Fethah Tamince**  
Chairman



# LOCATION



Opening Date:	2003	Bodrum Airport:	25 Km
Latest Renewal:	2010	Bodrum City Center:	10 Km
Category:	5*	Closest Center:	Bodrum
Total Area:	187.000 Sqm	Transportation:	Concierge / Dolmus / Taxi
Postal Address:	Torba Borough, Heredot Boulevard, No.15	Location and Length of Beach:	200 m, Sand. / Blue Flag
Phone Number:	+90 252 337 11 22	Facility Building Number:	1 Main Building, Block 42
Fax Number:	+90 252 337 12 28	Elevator(s):	3
E-Mail:	bodrum@rixos.com	Internet:	Free internet available / All Areas
Web Site:	www.rixos.com		



WELCOMING & FAREWELL	
Welcoming and farewell services with Turkish delight, sugar coated, lemonade, sorbet, cologne	Bodrum delight, water and refreshing towel provided in the vehicle upon check-out procedures
Welcoming with hot and cold towel service depending on the season	Car wash, valet and car park services
Beverages served to guests and children during check-in procedures	Spilling water for a safe travel after checking-out guests
24 h accommodation assistance service via OPM (Finex) or WhatsApp +90 530 644 77 72	Arrangements suitable for the needs and requirements of disabled guests in all areas and spaces

GENERAL INFORMATION

ROOM LOCATION	Deluxe Room	Premium Room	Suite	Family Suite	Superior Suite	Panorama Villa	Superior Villa	Diamond Villa
Sea View	44	98				6	7	1
Garden View	112		11	40	24			
Disabled Room	4							
Total room number: 347					Total bed capacity: 896			



# ROOMS SERVICES WITHIN THE CONCEPT

	Deluxe Room	Premium Room	Suite	Family Suite	Superior Suite	Panorama Villa	Superior Villa
Pillow Menu			X	X	X	X	X
Tea & Coffee Set	X	X	X	X	X	X	X
Turn Down Service			X	X	X	X	X
Minibar	X	X	X	X	X	X	X
Room Service	02:00 – 06:00	02:00 – 06:00	02:00 – 06:00	02:00 – 06:00	02:00 – 06:00	02:00 – 06:00 & Breakfast Service	02:00 – 06:00 & Breakfast Service
Airport Transfer*						X (Valid for Direct Hotel Bookings only)	X (Valid for Direct Hotel Bookings only)
Private Butler						X	X
Flower Bouquet						X	X
Private pavilion on the Cleopatra Beach						X	X
Slippers	X	X	X	X	X	X	X
Bathrobe			X	X	X	X	X
Laundry Services	Extra	Extra	Extra	Extra	Extra	Free (Daily Limited)	Free (Daily Limited)







DELUXE ROOMS

ROOM TYPE	LOCATION	AREA	FEATURES
Deluxe Room  Garden view & Sea view	Main Building & Garden	42 sqm (Including Bathroom & Balcony)	Lcd TV, Minibar, tea & coffee set in the room, ceramic floor, central air conditioning, international direct phone line, safe box, internet connection, slippers, shower/ WC, hair dryer.  Max.pax: 3 Pax or 2+1





## PREMIUM ROOMS

ROOM TYPE	LOCATION	AREA	FEATURES
Premium Room Sea view	Garden	52 sqm (Including Bathroom & Balcony)	Lcd TV, Minibar, tea & coffee set in the room, ceramic floor, central air conditioning, international direct phone line, safe box, internet connection, slippers, shower/ WC, hair dryer. Modern and classic decoration with full sea view.  Max.pax: 3 or 2+2







## SUITES

	LOCATION	AREA	FEATURES
Suite	Main Building/ Garden	54 sqm (Including Bathroom & Balcony)	Lcd TV, Minibar, Tea & coffee set in the room, ceramic floor, central air conditioning, international direct phone line, safe box, internet connection, bathrobe, slippers, shower/ WC, hair dryer. Elegantly decorated suites are composed 1 living room and 1 bedroom.  Max.pax: 2 or 2+2







## FAMILY & SUPERIOR SUITES

	LOCATION	AREA	FEATURES
Suite Family	Garden	72 sqm (Including Bathroom & Balcony)	Lcd TV, Minibar, tea & coffee set in the room, ceramic floor, central air conditioning, international direct phone line, safe box, internet connection, bathrobe, slippers, shower/ WC, hair dryer. Family Suites are composed of a hallway upon entry, and 2 separate bedrooms that open up to one another, each with a private bathroom and wide & spacious wardrobes.  Max.pax: 4+1
Suite Superior	Garden	93 sqm (Including Bathroom & Balcony)	Lcd TV, Minibar, tea & coffee set in the room, ceramic floor, central air conditioning, international direct phone line, safe box, internet connection, bathrobe, slippers, shower/ WC, hair dryer. Ideal for families with children. 1 living room in addition to 2 bedrooms in family type.  Max.pax: 4+2





## VILLAS

	LOCATION	AREA	FEATURES
Panorama Villa	Garden	400 sqm	On the background of a spectacular Aegean Sea view, each villa has an LCD TV, private pool, 2 large bedrooms with a private bathroom, 2 children' s room, a living room and a kitchen, Spacious design, unique interior architecture and panoramic Aegean Sea view competently combine and blend luxury. Max.Pax: 6
Superior Villa	Garden	600 sqm	Rixos Premium Bodrum proudly offers you a private villa with that will let you experience a five-star service provision in a n elegant atmosphere with the hospitality of Rixos Hotels. A comfortable and pleasant life style with the ultimate luxury supported by butler service and embedded in comfort and safety. 5 bedrooms, 2 large living rooms, a kitchen, a wardrobe, a Finnish bath, private pool and hand-maid mosaic marble floor in the bathroom. Max.Pax: 10
Diamond Villa	Garden	800 sqm	This private villas has 2 pools and a Jacuzzi. 24-hour butler service will make you feel special. 5 bedrooms, 2 spacious living rooms, kitchen, dressing room and more ...Max. Pax: 10







## PREMIUM FOOD & BEVERAGES CONCEPT

ALL INCLUSIVE ALL EXCLUSIVE		
Main Restaurant (All Day Dining - 1)	A'la Carte Restaurant (2)	Bars (8)
Patisserie Corner	Original brands preferred for all products.	Customized food served for our guests and their children
Ice-cream Service	Fruit of the season on the beach and by the pool (provided between 01.06– 30.09)	Coffee Corner



# RESTAURANTS

RESTAURANT				OPENING HOURS	PAID	FREE	CAPACITY
Halikarnas (Main Restaurant)	Breakfast	Open Buffet	Theme Nights	07:00 - 11:00		X	700
	Lunch			12:30 - 14:30			
	Dinner			19:00 - 21:30			
	Night Snack			00:00 – 02:00			
Zeytinaltı Restaurant	Traditional Breakfast	A'la Carte	Traditional Turkish Breakfast	09:30 - 12:00	X		62
	Snack Lunch		Snacks	12:30 - 18:00		X	
Cento Per Cento	Dinner	A'la Carte	Italian Cuisine	19:30 - 22:00	X Service Charge		48
Kalamata	Dinner	A'la Carte	Cretan Cuisine & Seafood	19:30 - 22:00	X Service Charge		86
Opera Patisserie	Tea Time		Chocolate, cakes, cookies and desserts	15:00 – 18:00		X	
Room Service			A'la Carte Menu	06:00 – 02:00	X		
				02:00 – 06:00 Limited Menu		X	

ALL A LA CARTE RESTAURANTS PROVIDE DINNER SERVICES BASED ON A RESERVATION SYSTEM. PLEASE NOTE THAT OPENING HOURS AND DATES MAY VARY DEPENDING ON WEATHER CONDITIONS AND HOTEL OCCUPANCY.

À LA CARTE RESTAURANTS PROVIDE DINNER SERVICE BETWEEN 20/05 – 15/09.

SERVICE CHARGE FOR KALAMATA & CENTO PER CENTO A LA CARTE RESTAURANTS IS **PER PERSON 15 USD.**







## HALIKARNAS RESTAURANT



RENOVATED!

## A LA CARTE RESTAURANTS



# BARS

	Explanation	Opening – Closing	Paid	Free
The Dem Cafe (Lobby Bar)	Premium Drinks, fresh herbal teas and coffees.	24h		x
Patisserie Corner	In the morning; tea - coffee, croissants In the afternoon cookies, fruit varieties	15:00 – 18:00		x
Mojito Bar	All Inclusive drinks are served.	20:00 – 24:00		x
Su Bar	All Inclusive drinks are served.	10:00 -18:00		x
Sea & See Bar	All Inclusive drinks are served.	10:00 – 19:00		x
Beach Bar	All inclusive drinks are served.	09:00 – 18:00		x
Garden Bar	All inclusive drinks are served.	10:00 – 18:00		x
Sea & See Night Club	All inclusive drinks are served.	19:00 – 01:00		x
Mini Bar (Provided between 20.04 – 31.05 / 20.09 - 31.10)	Coca Cola, Cola zero , Fanta, Sprite, Ice tea, Mineral Water, Water	Refilled once a day.		x
Mini Bar (Provided between 01.06 – 20.09)	Coca Cola, Cola zero , Fanta, Sprite, Ice tea, Mineral water, Water Fruit juice, Milk, Beer, Chocolate, Candies	Refilled once a day.		x
Nargile Garden	Shishas varieties, specialty coffees and teas.	12:00 – 02:00	x	
BRANDS AND TYPES OF THE PRODUCTS MAY CHANGE DEPENDING ON THE CONCEPTS OF THE BARS. HOTEL PROVIDES BOTTLED OR PREMIXED SOFT DRINKS AT ALL BARS.				



# PREMIUM BEVERAGE CONCEPT

Whiskeys Premium whiskeys aged for 12, 15, 18, 21	Malt	Scotch	Bourbon	Irish	American
Cognac and Brandy	xO	VSOP	VSO	VS	
Vodka	Premium Vodka	Standard Vodka	Fruit Flavoured Vodka		
Tequila	Anejio	Gold	Silver		
Rum	Dark rum	Light Rum	Gold Rum		
Liquor	Premium Liquor	Standard Liquor	Exotic Liquor		
Raki	All types of raki				
Beer	Domestic	Import			
ALL DRINKS ARE WORLD BRANDS AND ORIGINAL PRODUCTS. BRANDS AND TYPES OF THE PRODUCTS MAY CHANGE DEPENDING ON THE CONCEPTS AND LOCATION OF THE BARS. HOTEL PROVIDES BOTTLED OR PREMIXED SOFT DRINKS AT ALL BARS.					





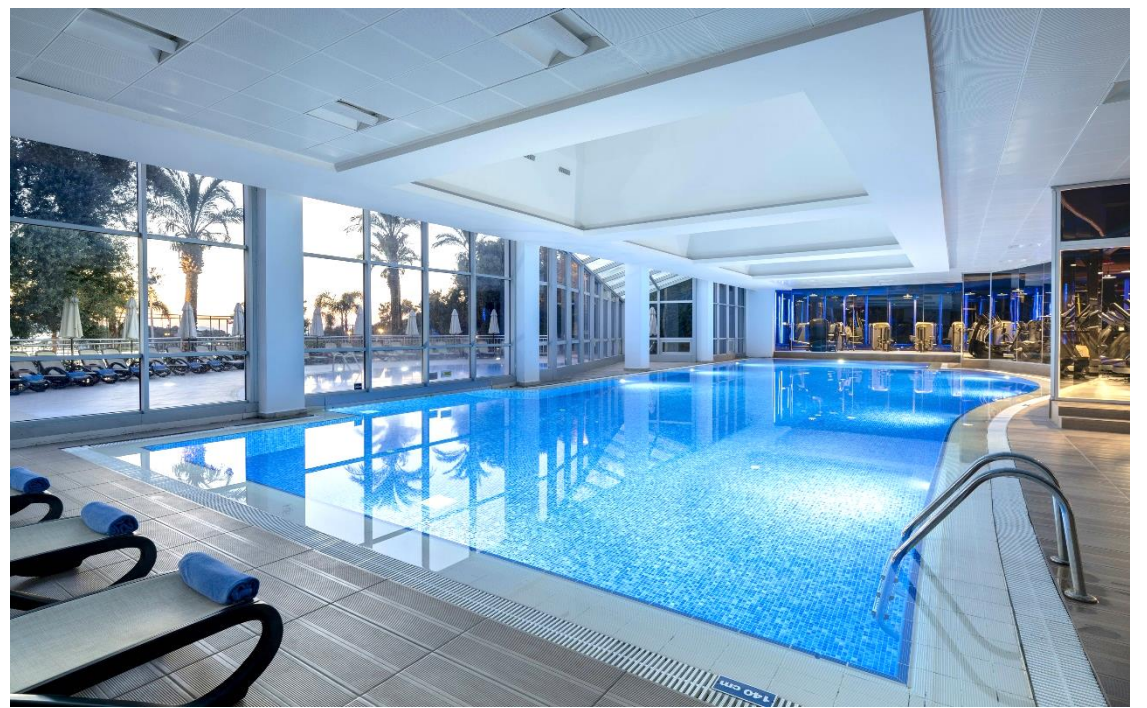
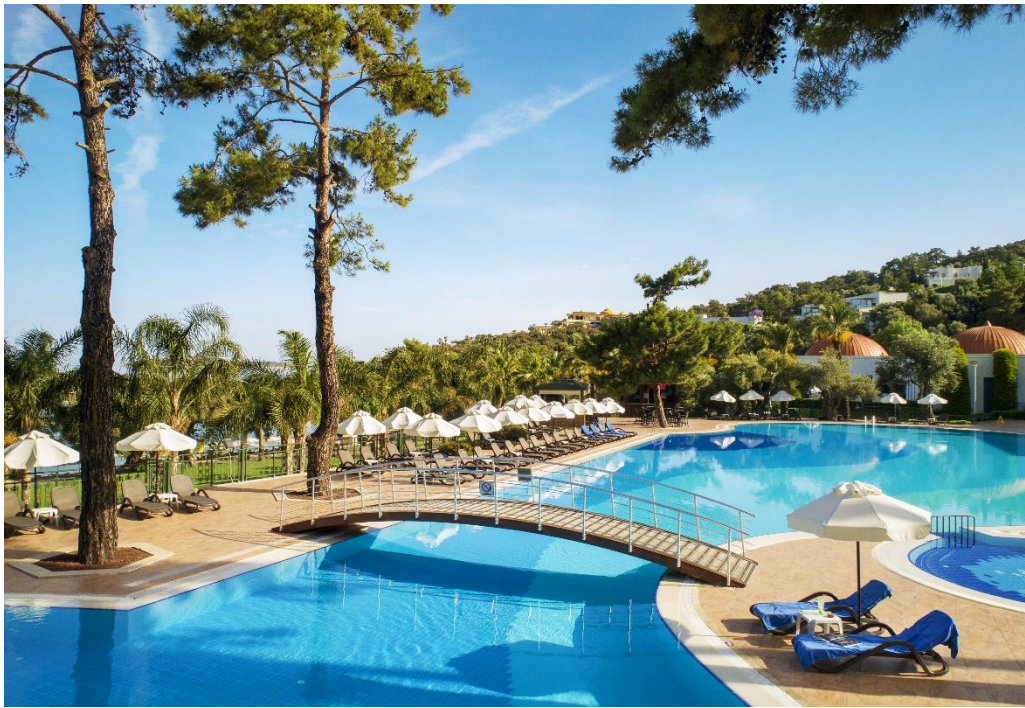


## BEACH & PIERS

PLACE	m / m2
BEACH	200 m
GENERAL PIER	500 m2
2 PRIVATE PIERS (+ 16 years old)	80 m2







## SWIMMING POOLS

PLACE	HEATING	SLIDE	FRESH WATER	DEPTH (cm)	Sqm
Rixy Aqua park (Open between 10:00 – 16:00)	N/A	4	X	140	133
Outdoor swimming pools	N/A	X	X	140	1.710
Half-Open Swimming Pool	N/A	X	X	140	375







# HAWAIIAN CABANA CONCEPT

Available between 09:00 am - 18:00 pm with extra charge
Fruits Basket
Soft drinks and Beer in minibar (unlimited)
A La Carte Lunch Service
VIP Butler service for Cabanas
Bathrobe, slippers and towel
LCD TV, and safe box
Shuttle service from rooms to cabana
THE PRICE OF THE CABANAS CAN CHANGE DEPENDING ON THE SEASON. ACCORDING TO THE SERVICE THERE ARE PACKAGES WITH DIFFERENT PRICES AS CLASSIC, SILVER AND GOLD. MAXIMUM CAPACITY PER CABANA IS 4 PAX.





## SPA & WELLNESS

### FREE SERVICES

Turkish Bath (Men-Women)	Finnish Bath	Steam Room
Recreation Area	Half-Open Swimming Pool	Fitness Center

### PAID SERVICES

Far East Massages	European Massage and Practices	Classical Massages
Skin Care	Hydro massage Rooms	Special Packages for Couples
Beauty Center	Rub & Foam at the Turkish Bath	Pedicure
Special SPA Packages	Hairdresser' s	Manicure







# ENTERTAINMENT & ACTIVITIES

Stretching	Fitness Center	Dart	Water Gymnastics	Beach Volley
Pilates	Stretch Tune-up	Backgammon	Basketball	Live music and DJ performances
Step Aerobic	Zumba	Tennis	Boccia	Table Tennis
Amphitheater, shows and evening programs	Cinema	Theme Parties	Beach Volleyball	Mini Football
PAID				
Parasailing		Water Sports		
Banana		Diving Courses		
Water Skiing		Tennis Courses (Lighted)		
Supermarket, Boutique, Photo Shop		Concierge, Yacht and Car rental Services		





# RIXY CLUB

Service provided between 10:00 and 22:30.

## AGE GROUPS

Age group of 4 – 5 – Rixy Mini 10:00 - 22:30

Age group of 6 – 7 – Rixy Midi 10:00 - 22:30

Age group of 8 – 12 – Rixy Maxi 10:00 - 22:30

Baby Room

Kids under age of 4 will be accepted only under supervision of their parents.  
Babysitting services might be given paid / hourly with the reservation  
minimum 24 hours before the service



# RIXY CLUB

ACTIVITIES
Rixy Check-In Table
Rixy Music Academy
Baby formula intended for babies
Rixy Aqua park & Cinema
Mini Disco
Kids' Fair, Futbol
Face Painting
Treasure Hunt
Cake, Pizza Workshop
Kids' Show
T-Shirt Painting
Play ground
Kite Festival
Sandbox





# RIXY CLUB

## Baby Rooms

Rixy Mini Room: Children of 4-5 years of age are in good hands of experienced staff.

Rixy Hobby Art Workshop: Children of 6 to 8 years of age and 9 to 12 years of age will enjoy having fun and learning.

Rixy Teenage Club: Activities for young people aged 13-16 continue to have fun on vacation.

Rixy Cinema: Non-stop cinema pleasure continues on holidays... Most recent kids' movies are on show.

Play Ground: Children will experience their talents in nature.

Mini Disco: Children will enjoy their time dancing at mini disco.



# MEETING ROOMS

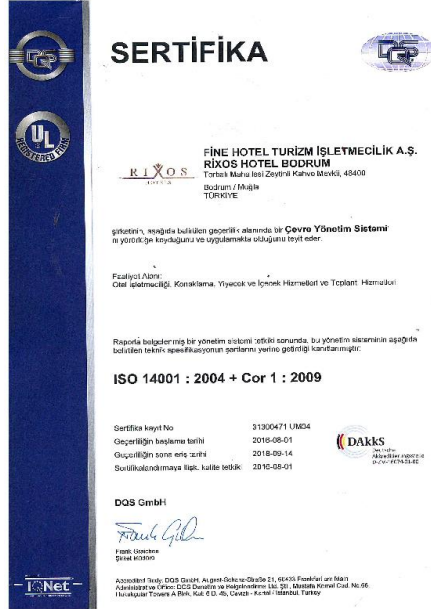


HALL	TOTAL M2	HEIGHT M	WIDTH M	LENGTH M	CAPACITY				
					THEATRE	CLASSROOM	COCKTAIL	O SEATING ORDER	U SEATING ORDER
SANDAL	398	3,65			400	200	380	150	-
PİREN	97	3,77	6,85	14,3	80	42	90	50	41
KARAN	97	3,77	6,85	14,3	80	42	90	50	41
BEGONVİL	153	3,14	13,61	11,37	70	35	80	60	25
MİMOZA	42	2,2	4,5	9,5	16	20	25	20	20
SANDAL FUAYE	206	3,77	6,2	27,5	N/A	N/A	350	N/A	N/A





# CERTIFICATES



# REMARKS

Referring the hotel concept, check out time is before 12:00 and check in time is after 14:00 on arrival day.  
Waiting Lounges are available through Premium Service.  
Depending on availability, early check in is available, against charge, between 05:00 – 09:00  
The guests that check in before 05:00 is charged for full day.

Swimming pools and the beach are available depending on the weather conditions.

**\*\*\*\*\*Pets are not allowed.\*\*\*\*\***

Smoking and water pipe are not allowed in indoor spaces as per Law 4207 on Tobacco and Tobacco products.

Service of alcoholic beverages in all restaurants and bars is done with glass. Our service does not have the bottle with.

All drinks that are served have import permits by the Customs Office.

Outdoor units (restaurants\* bars), and entertaining programmes' time schedule and location may vary depending on the weather conditions, or may be cancelled if needed.

The letter of introduction must be approved by the hotel management before hotel information (i.e. Catalogues, magazines, ads etc.) are printed elsewhere. Responsibly for any and all documents and paperwork that are printed in the absence of approval shall rest with the distributing body. Our facility denies responsibility for potential mistakes arising therefrom.

The hotel management reserves the right to modify, alter, cancel the facility information or otherwise change the site(s).

Brands involved in the contents concept shall be replaced with the original equivalent products in case of troubles with the customs.

Rixos Premium Bodrum Quality Certificates  
ISO 9001: 2008 Quality Management System  
ISO 22000 Food Safety Management System  
ISO 14001 Environmental Management System  
International Blue Flag





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